

www.SFG20.com

Standard Maintenance Specification for Building Services - SFG20

SFG20 is widely regarded as the industry standard for any businesses or individuals responsible for maintaining, managing or specifying the maintenance of building services. Adopted as indispensable and often-mandatory instruments for tendering, planning, audit and in carrying out work, the [maintenance schedules](#) contained in this dynamic web-service cover more than 60 equipment chapters and 500 schedules giving detailed maintenance information for all the principle types of heating, cooling and ventilation, installation and plant, and electrical services in buildings most commonly use within Europe.

The Service

The Service and Facilities Group of the Building & Engineering Services Association (B&ES) are the developers of the maintenance schedules the core of which includes:

- heating and pipework systems
- ventilating and air conditioning
- controls including building and energy management systems
- ancillaries plumbing and sewerage systems
- electrical services in buildings including power supplies and associated electrical equipment up to 415V
- 'road map' of planned [product updates](#).

The Solution

SFG20 provides definitive maintenance standards for buildings services within the HVACR industry.

To Subscribe

The SFG20 web-application is available on subscription.

Annual licensing fees are payable 12 months in advance.

Subscription payments commence 6 months after date of purchase.

Costs and order details are overleaf, or telephone our SFG20 sales team to discuss your requirements on 01768 860405.

SFG20 FEATURES

- **more than 60 equipment chapters**
- **more than 500 maintenance schedules**
- **estimating times and frequencies**
- **comprehensive search facility**
- **facility to generate specific site maintenance folders**
- **regular updates covering**
 - legal
 - maintenance standards
 - product updates
- **online availability 24/7**
- **telephone helpdesk**

How to subscribe by order form:

1. **Tick which licence tier you wish to purchase** (please refer to the licence Terms and Conditions detailed on the SFG20 website for usage information)
2. **Complete invoice address details, method of payment and direct debit mandate**
3. **Indicate the principal users email address** (It is essential the email address of the principal user of SFG20 is supplied. This user will be given the rights to allocate additional users (applies to customers purchasing 2, 3 and 4 licence tiers). Tier 1 licence holders are also requested to supply their main user email address for licence allocation)
4. **Sign and date the subscription agreement**

Pricing matrix:

Tier	Organisation / Number of Personnel	Licences per tier	Price Plan Period					
			B&ES Member			Non-Member		
VAT – All prices shown are inclusive of VAT at 20%			Initial Annual Licence Charge	Subscription payable bi-annually	Tick the box to order licence(s)	Initial Annual Licence Charge	Subscription payable bi-annually	Tick the box to order licence(s)
1	Single Site / Consultant <10	1 user	£210	£105		£420	£210	
2	SME >=10 & < 100	5 users	£480	£240		£960	£480	
3	SME >=100 & < 2500	25 users	£900	£450		£1800	£900	
4	Corporate >=2500	100 users	£3000	£1500		£6000	£3000	

Invoice address:

Company name:.....

Address:.....

.....Postcode:.....

To be marked for the attention of:.....Tel:.....

Customer order number (if applicable):.....

*Email address of primary user (administrator) of SFG20:.....

Method of payment

Cheque made payable to B&ES Publications Visa Mastercard Eurocard

Card Number:.....Cardholder's Name :.....

Security No: (last three digits on signature strip).....Expiry Date :

Cardholder's address if different from dispatch address

Name:.....

Address:.....

.....Postcode:.....

Are you a B&ES Member? Yes No

Membership Number:.....

Subscriber Agreement

1. This Order form, together with the Terms and Conditions available at www.sfg20.com, and any other Terms published (whether online, and/or within any other publication or product) by Welplan Limited trading as B&ES Publications involving the use of the services, contained the entire agreement between B&ES Publications and the Organisation referred to above (hereinafter the 'Subscriber'). This Order Form shall take precedence over the Terms and Conditions. The Subscriber's order is subject to acceptance by B&ES Publications which will be evidenced by the issuing of Username(s) and password(s) to the Subscriber.
2. Save in the event of breach or insolvency (inc. presentation of petition or commencement of action), this Agreement shall continue for the Price Plan Period contained therein.
3. Where a Subscriber is provided with access to material for free (that is; materials not specified expressly in this Agreement) no obligation to continue to provide such material is accepted by B&ES Publications and the Subscriber has no right to receive the material. Such material may be withdrawn at any time without notice. This right of withdrawal is without prejudice to the rights of Welplan Limited referred to at clauses 2, 4, 5.1 and 5.2.
4. Payment of all invoices shall be due on the date of this Order stated below

Authorised Signature

Signature

Authorised signatory referred to above

Signature hereto signifies acceptance of the Terms and Conditions as published online, or any applicable attached and/or amended from time to time

Date of Signature

Print Name & Post of Signatory

CHECKLIST; have you included your:

- Payment
- Completed and signed Order Form/Subscriber Agreement
- Direct Debit Mandate
- *Email address of the principal (administrator) user of the SFG20 web-application

Return to:

B&ES Publications
Old Mansion House
Eamont Bridge
Penrith
Cumbria CA10 2BX
Tel: 01768 860405
Fax: 01768 860401