

SFG20

Colour-Coded Criticality Ratings

A colour-coded criticality rating system enables users to immediately visualise a clear prioritisation of tasks to optimise maintenance. SFG20 task maintenance schedules display the recommended criticality rating based on a generic view but users can customise these schedules according to the ratings within their particular sector/organisation.

Red – Statutory and Mandatory (Legal compliance and sector regulation compliance)

Tasks having a statutory and legislative requirement to undertake or tasks which are referred to in supporting documents such as approved codes of practice and give a recommended frequency for when maintenance should be carried out to remain compliant.

Pink – Business Critical (To ensure sector/organisation compliance)

Tasks which are deemed mandatory to ensure internal organisation compliance, Business Critical, a mandatory operational requirement that may not be classed as mandatory in all sectors/organisations. Generally applied using the SFG20 customisation process.

An example would be the checking of security in a highly secure environment such as a prison. This would be classed as business critical in the custodial sector which may not be as critical in an office environment.

Amber – Business or Service Impacting

Tasks that impact the operational performance and service objectives if they fail. A maintenance intervention has been defined to avoid unplanned system or function downtime. The tasks can be assessed to rate the importance of the assets in relation to the type of function they provide in the operating environment by business need which can be applied using the SFG20 customisation process.

Green – Discretionary (None to limited business or service impact)

Tasks that are discretionary which do not impact the operation immediately or have a limited (or acceptable) business impact if they were to fail. Generally these non-critical assets meet non-business critical commitments and therefore could be left in 'run to fail' state with minimum or no maintenance interventions.*

* Note in most cases if no planned maintenance is carried out the future reliability, life and whole life costs of the asset will be effected.