

## SFG20 CRITICALITY DESCRIPTIONS – 16<sup>TH</sup> July 2019

### Colour-Coded Criticality Ratings

A colour-coded rating system enables users to visualise the prioritisation of tasks to optimise maintenance. SFG20 task maintenance schedules display the recommended rating based on Legislation, Regulations and Industry Best Practice. Users can customise these schedules according to the ratings within their particular sector/organisation.

#### **Red**

##### **Statutory/Legal - To ensure legal compliance**

Compliance of a legislative and or regulatory specified act. Tasks having a legislative and regulatory requirement identified as Red. Additionally, this will include tasks, referred to in supporting documents such as approved codes of practice, British Standards or equivalent, which may give a recommended frequency for when maintenance shall be carried out to remain compliant.

#### **Pink**

##### **Mandatory – Business Critical (To ensure sector/organisation compliance)**

Tasks which are deemed Business Critical, Contractual and/or Operational Requirements. It should be noted that these requirements may not be classed as mandatory in all sectors/organisations. Generally applied using the SFG20 customisation process.

*An example would be the checking of security in a highly secure environment such as a prison. This would be classed as business critical in the custodial sector which may not be as critical in an office environment.*

#### **Amber**

##### **Optimal - Function Critical and Industry Best Practice**

Tasks that impact the operational performance and service objectives if they fail. A maintenance intervention has been defined to reduce the risk of failure

#### **Green**

##### **Discretionary – Non-Critical Maintenance**

Tasks that are discretionary which have limited impact on the operation immediately or have a limited (or acceptable) business impact if they were to fail. Minimum or no maintenance interventions can in some cases lead to a shortened life expectancy.